

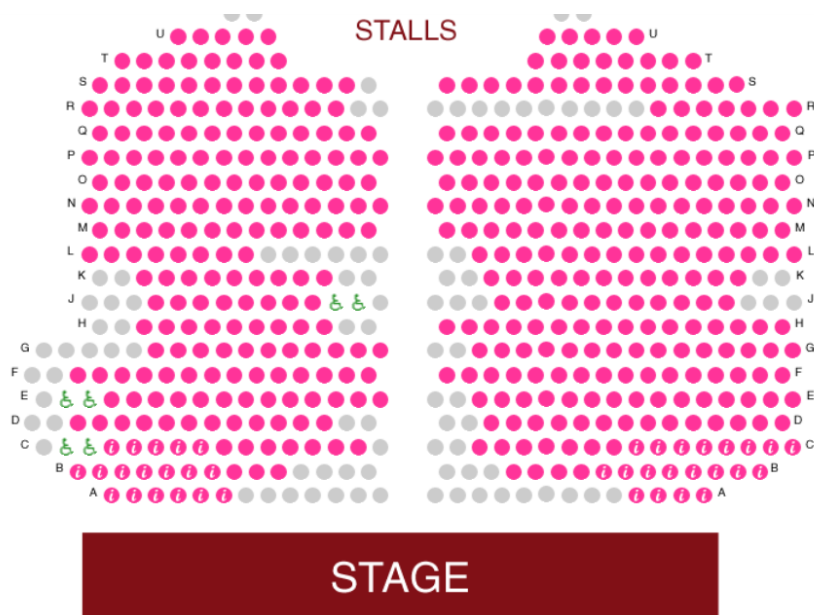
## The Victoria Theatre - Booking Wheelchair Tickets Online, A User Guide

Half of our wheelchair allocation is now available to book online. A maximum of two wheelchair tickets can be purchased online – one for a wheelchair position, plus one companion.

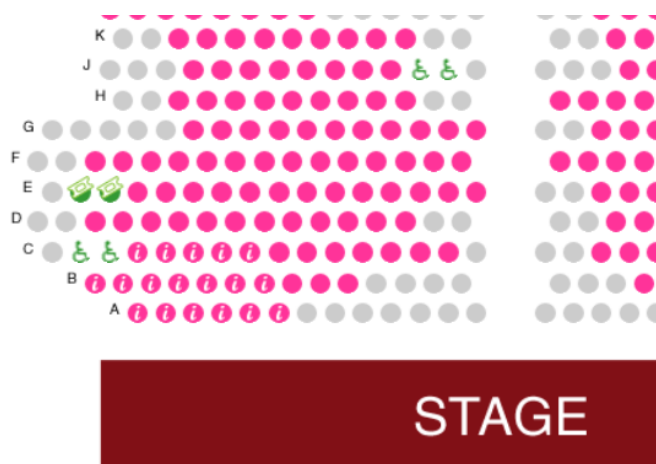
If you are registered as a wheelchair user with the Victoria Theatre, you will have access to wheelchair booking online when logged into your account. To register or check if you are registered, please contact the Victoria Theatre box office by either calling 01422 351158 or emailing [box.office@calderdale.gov.uk](mailto:box.office@calderdale.gov.uk)

### To Book Wheelchair Spaces Online

1. Go to [www.victoriatheatre.co.uk](http://www.victoriatheatre.co.uk) and log into your account online by clicking the 'Login' button at the top right-hand corner of the homepage.
2. Please note: You MUST be logged into your account to access wheelchair spaces online.
3. By navigating using the Victoria Theatre logo or What's on, find the event you would like to come to see.
4. Click the Book now button and select the Stalls
5. When you are logged into your account, you will be able to see which Wheelchair accessible positions are available to book online. These will be in **GREEN**, as per the example plan below.



6. When you book your wheelchair ticket you can also book another complimentary companion seat. To select the wheelchair and companion tickets, click on two of the wheelchair symbols that are together on the plan and add them to the basket. By selecting 2 wheelchairs you are still only booking 1 wheelchair space, but it is necessary to have the companion seat as a wheelchair to guarantee that all wheelchair spaces will have a companion seat next to them.



7. The price of your companion ticket will automatically be deducted when you get to the check out.

**Please note:**

- The Theatre Support Fee is still payable on complimentary companion tickets
- Complimentary companion tickets can only be booked online with a wheelchair ticket, and only 1 wheelchair ticket and complimentary companion ticket can be booked online in one transaction.

8. You can then proceed as normal through the booking. You can book for more people in your group that don't require a wheelchair or carer ticket by simply selecting the usual seats and adding them to your basket. If you want to book more than 1 wheelchair and companion, please do this via the box office.

## By the Waters of Liverpool (2023)

Monday 16 October 2023, 19:30

### Victoria Theatre Halifax,

Please select the type of tickets you would like.

[Change My Seats](#)

Area	Seat	Type
Stalls	J19	Adult - £29.75 ▼
Stalls	J20	Adult - £29.75 ▼

[Continue](#)

## By the Waters of Liverpool (2023)

19:30 Monday 16 October 2023

2 Adult

Quantity: 2

Saving: £28.00

**Total: £31.50**

[Edit](#)

[Delete](#)

## Total

**Grand Total: £31.50**

Total Saving: £28.00

All tickets purchased include our Theatre Support Fee. This fee is non refundable in the event of a show being rescheduled. Tickets cannot be refunded unless a performance is cancelled, in which case the fee is also refunded. By confirming your order you agree to these terms.

9. When you have paid and checked out a confirmation email will be sent to you. If you have selected E-Tickets tickets, an email containing your tickets will also be sent to you. Please check your email inbox and junk mail to make sure you have received these. You can also access your e-tickets by logging into your account.
10. For more information about accessibility at the Victoria Theatre, including information about how to get into the theatre on the night of the event please visit: [www.victoriatheatre.co.uk/visit/accessibility](http://www.victoriatheatre.co.uk/visit/accessibility).